



NEWS RELEASE

FOR IMMEDIATE RELEASE

NYSEG and RG&E Reminds Customers to Be ‘Storm Smart’ This Summer

Tomorrow Marks the Official Start of the Summer Season

BINGHAMTON, New York — June 20, 2018 —NYSEG and RG&E, subsidiaries of AVANGRID, Inc. (NYSE: AGR), wants to remind customers that now is a good time to update their emergency plans, assemble storm kits and review safety guidelines in case of any summer storms.

“Storm preparedness is one of our highest priorities, and planning for storms and other emergencies is something we do year-round,” said Carl A. Taylor, NYSEG and RG&E’s president and CEO. “It’s also important for customers and their families to know what to do in order to stay safe and comfortable in case a storm causes prolonged loss of electricity or other utility services.”

Severe thunderstorms, microbursts, and tornadoes are also more likely during the summer months. The Atlantic Hurricane Season runs until Nov. 30. The National Oceanic and Atmospheric Administration’s Climate Prediction Center is forecasting a near- or above-normal season, with a likelihood of 10 to 16 named storms (sustained winds of 39 mph or higher), of which five to nine could become hurricanes (winds of 74 mph or higher), including one to four major hurricanes (winds of 111 mph or higher).

Plan Ahead

- NYSEG and RG&E Outage Alerts service provides automatic updates about power interruptions affecting a customer’s home or business via text message, e-mail, voice mail, or any combination of the three. The service also provides estimated restoration times and confirmation when power is restored. NYSEG customers can enroll in Outage Alerts at <http://www.nyseg.com/Outages/outageinformation.html>. RG&E customers can enroll in Outage Alerts at <http://www.rge.com/Outages/outageinformation.html>.

- Customers should have flashlights, a first-aid kit, a battery-operated radio or TV, a manual can-opener, a battery-operated clock, and spare batteries on hand.
- Keep supplies of drinking water and non-perishable food available.
- Keep mobile phones, tablets, and other devices charged. Store key contact information in your device and keep a paper copy for back-up.
- Consult NYSEG and RG&E's web sites for additional tips on storm preparation and safety:<http://www.nyseg.com/UsageAndSafety/electricalsafety/stormsafety.html?menu=1081> or <http://www.rge.com/UsageAndSafety/electricalsafety/stormsafety.html?menu=1085>

Report Problems and Get Information

- Stay at least 20 feet from a downed power line.
- If a downed wire comes in contact with your vehicle, stay inside and wait for help. If you must get out because of fire or other danger, jump clear of the vehicle to avoid any contact with the vehicle and the ground at the same time. Land with your feet together and hop with feet together or shuffle away; don't run or stride.
- NYSEG customers should call 1.800.572.1131 to report downed power lines or other hazardous situations
- RG&E customers should call 1.800.743.1701.

Safety Before a Storm

- If you leave your home during the outage, double-check to make sure all heat-producing appliances, such as stoves, clothes dryers, irons, curling irons, televisions, DVD players, and computers are unplugged. This will minimize the danger of fire if power is restored while you are away.

During a Power Interruption

- Contact neighbors to see if their power is off. A loss of power may be the result of a blown fuse or a tripped circuit breaker.
- To report a power interruption, contact NYSEG at 1.800.572.1131 or RG&E at 1.800.743.1701.
- Don't use a natural gas or propane range to heat your home.
- Never use outdoor grills or stoves inside.

- Keep refrigerators and freezers closed as much as possible. Most food will last 24 hours if you minimize the opening of refrigerator and freezer doors.

RG&E: Follow us on [Twitter](#) and like us on [Facebook](#)

NYSEG: Follow us on [Twitter](#) and like us on [Facebook](#)

#

About AVANGRID: AVANGRID, Inc. (NYSE: AGR) is a leading, sustainable energy company with \$31 billion in assets and operations in 24 U.S. states. AVANGRID has two primary lines of business: Avangrid Networks and Avangrid Renewables. Avangrid Networks owns eight electric and natural gas utilities, serving 3.2 million customers in New York and New England. Avangrid Renewables owns and operates 7.1 gigawatts of electricity capacity, primarily through wind power, with a presence in 22 states across the United States. AVANGRID employs approximately 6,500 people. AVANGRID supports the U.N.'s Sustainability Development Goals, received a Climate Development Project climate score of "A-," the top score received in the utilities sector, and has been recognized for two consecutive years by *Ethical Boardroom* as the North American utility with the "best corporate governance practices." For more information, visit www.avangrid.com.



About New York State Electric & Gas: New York State Electric & Gas Corporation (NYSEG) is a subsidiary of AVANGRID, Inc. Established in 1852, NYSEG operates approximately 35,000 miles of electric distribution lines and 4,500 miles of electric transmission lines across more than 40% of upstate New York. It also operates more than 8,150 miles of natural gas distribution pipelines and 20 miles of gas transmission pipelines. It serves approximately 894,000 electricity customers and 266,000 natural gas customers. For more information, visit www.nyseg.com.

About Rochester Gas and Electric: Rochester Gas and Electric Corporation (RG&E) is a subsidiary of AVANGRID, Inc. Established in 1848, RG&E operates approximately 8,800 miles of electric distribution lines and 1,100 miles of electric transmission lines. It also operates approximately 10,600 miles of natural gas distribution pipelines and 105 miles of gas transmission pipelines. It serves approximately 378,500 electricity customers and 313,000 natural gas customers in a nine-county region in New York surrounding the City of Rochester. For more information, visit www.rge.com.

Media Contacts:

- Juanita Washington
Juanita.Washington@avangrid.com
585.724.8948